

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	)	Examiner:	Opsasnick, Michael N.
Michael H. Cohen, et al.	)	Art Unit:	2626
Patent No.: 7,263,489	)	Confirmation No.:	6537
Issue Date: August 28, 2007	)		
For: DETECTION OF CHARACTERISTICS	)		
OF HUMAN-MACHINE INTERACTIONS	)		
FOR DIALOG CUSTOMIZATION AND	)		
ANALYSIS	)		

Mail Stop Amendment  
Commissioner for Patents  
P. O. Bo 1450  
Alexandria, VA 22313-1450

**REQUEST FOR WITHDRAWAL AS ATTORNEY OR AGENT**

Sir:

Per the Applicant's demand, I hereby request to withdraw as attorney or agent for the above-identified application. A copy of the Applicant's letter with the demand to transfer their patent matters to the attorney identified below is attached.

Please change the correspondence address and direct all future correspondence to:

Michael Glenn  
Glenn Patent Group  
3475 Edison Way, Suite L  
Menlo Park, CA 94025

Applicant believes there is no fee due. If there are costs involved, please charge them to Deposit Account No. 02-2666.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: January 26, 2009

/Marina Portnova/  
Marina Portnova  
Reg. No. 45,750

1279 Oakmead Parkway  
Sunnyvale, CA 94085-4040  
(408) 720-8300



January 7, 2009

Via e-mail to: Marina\_Portnova@bstz.com

Marina Portnova  
Blakely, Sokoloff, Taylor & Zafman LLP  
1279 Oakmead Parkway  
Sunnyvale, CA 94085-4040

RE: Nuance and Affiliates Patent Matters

Dear Marina:

As we previously discussed, during the last several months, I have undertaken a review of the entirety of the patent prosecution process at Nuance and its affiliates. One of the conclusions is that Nuance has been utilizing more outside firms for this week than can be effectively managed with the current internal resources. Unfortunately, the outcome of this review is that we need to consolidate the number of law firms Nuance is currently using.

We have decided to go with a much smaller group of law firms, and as such are asking that you transfer all matters you are handling for Nuance and/or its affiliates. Please provide me with a report of all matters you are handled on behalf of Nuance and its associates. Hopefully the work involved in transferring such matters will not be significant. To that end, what information do you need from us to facilitate this process in the most efficient manner possible?

This decision is not a reflection on the work you have performed on behalf of Nuance. It is simply a matter of consolidating to a smaller group of firms to enable better overall management of Nuance's patent matters.

The provider to which your Nuance files will be transferred is:

Glenn Patent Group  
3475 Edison Way, Suite L  
Menlo Park, CA 94025  
P: 650-474-8400  
F: 650-474-8401  
Attn: Michael Glenn

Please contact me if you have any questions.



Very truly yours,

Leanne J. Fitzgerald  
Associate General Counsel-  
Intellectual Property

cc: Michael Glenn, Esq.